

# HOUSTON ADULT PSYCHIATRY

## OUR LOCATION:

We are located at:  
**2180 North Loop West, Suite 450  
Houston, TX 77018**  
**Main Number: (832) 384-1560**  
**Fax: (832) 384-1585**

## HOW TO CONTACT US

We want to be accessible to our patient and handle your question and request quickly. To request a service 24/7 contact us through

our website at:

[www.HoustonAdultPsychiatry.com](http://www.HoustonAdultPsychiatry.com)

Or call our main number at **(832) 384-1560** and chose one of the following options:

## MAIN PHONE NUMBER MENU AND OPTIONS:

- Opt 1 - New Patient Line
- Opt 2 - Transfer to Cypress Creek Hospital
- Opt 3 - Scheduling Desk / Front Office Staff
- Opt 4 - Refill Desk, Triplicates and PA's
- Opt 5 - Insurance Desk
- Opt 6 - Provider Menu
- Opt 8 - Medical Records



## OUR PROVIDERS:

**Psychiatrist:** Frank Chen, MD ♦ Michael Barber, MD

**Psychiatric Nurse Practitioners:** Delilah Hampton, PMHNP ♦ Natalie T. Walker, PMHNP ♦ Connie Peters, PMHNP ♦ Lenore Chen, PMHNP ♦ Gwen Dejean, PMHNP ♦ Brenda Schiavone, PMHNP

## MEDICATION REFILLS

Your provider will give you enough medication to make it to your next scheduled appointment. If you have no showed or cancelled your last appointment, before we review your refill request you must schedule your next appointment. Prior Authorization can take 3-5 days to process.

## CONTROLLED SUBSTANCES

Adderall, Vyvanse, Focalin and Concerta are controlled substances. **Before prescribing** a controlled substance your provider will require additional information such as **ADHD testing, review of past medical records and trial medication.** Your provider may also look at refill records maintained by Texas State Board of Pharmacy or require a toxicology screen. They may also look at medical and psychological conditions that may interfere with the safe treatment of attention disorders.

## OFFICE HOURS:

Monday through Friday  
8:30 am to 5:00 pm.

## DON'T GET LOST!

Your GPS may not bring you to us. We are located in a complex of office buildings. Please go to Google Maps and type in our business name for the most accurate directions or go to our website.

## CHILDREN UNDER 10

For the comfort of your children and our patients, we ask you do not bring children under the age of 10 with you to your visit.

## INSURANCE

We verify your insurance the day before you appointment. For questions on copay amount call our main number and select option 5. Patient should notify us of insurance changes at least two days before your appointment.

## AFFILIATED HOSPITALS

### ***Cypress Creek Hospital (Dr. Chen and Dr. Barber)***

17750 Cali Dr.  
Houston, TX. 77090  
Admissions: (281) 586-5956  
Main Number: (281) 586-7600  
ECT: (281) 586-5945

### ***Behavioral Hospital of Bellaire (Dr Chen)***

5314 Dashwood Dr  
Houston, TX 77018  
Main Number: 800-423-0017

### ***Sun Behavioral Houston (Dr. Barber)***

7601 Fannin St.  
Houston, TX 77054  
Main Number: (713) 796-2237

## APPOINTMENT TIME

Your time with the provider is reserved for you but unfortunately **if you are over 15 minutes late we will have to reschedule** so please arrive early to your appointment.



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